



Advisor Advanced ATSx500A User Guide

Copyright	© 2026 Aritech. All rights reserved. Specifications are subject to change without prior notice.
Trademarks and patents	Aritech, Advisor Advanced ATSx500A name and logo are trademarks of Kidde Fire Protection LLC. Other trade names used in this document may be trademarks or registered trademarks of the manufacturers or vendors of the respective products.
Manufacturer	KGS Fire & Security B.V. Kelvinstraat 7, 6003 DH Weert, Netherlands
Product warnings and disclaimers	THESE PRODUCTS ARE INTENDED FOR SALE TO AND INSTALLATION BY QUALIFIED PROFESSIONALS. KGS FIRE & SECURITY CANNOT PROVIDE ANY ASSURANCE THAT ANY PERSON OR ENTITY BUYING ITS PRODUCTS, INCLUDING ANY "AUTHORIZED DEALER" OR "AUTHORIZED RESELLER", IS PROPERLY TRAINED OR EXPERIENCED TO CORRECTLY INSTALL FIRE AND SECURITY RELATED PRODUCTS. WARNING! Fire alarm and smoke detection products used with Advisor Advanced systems are intended solely for convenience and should not be used as life safety products. The combination does not meet requirements set by law for life safety products or for use as fire detection systems. KGS Fire & Security accepts no liability for any damages caused by incorrect application of the products. For more information on warranty disclaimers and product safety information, please check https://firesecurityproducts.com/policy/product-warning/ or scan the QR code.
	
Version	This document applies to the following Advisor Advanced firmware version: MR 4.13 CE
Certification	Important: This product has not been designed to comply to EN 50134 and EN 54 norms.
European Union directives	KGS Fire & Security hereby declares that this device is in compliance with the applicable requirements and provisions of the Directive 2014/30/EU and/or 2014/35/EU. For more information see firesecurityproducts.com or www.aritech.com .
REACH	Product may contain substances that are also Candidate List substances in a concentration above 0.1% w/w, per the most recently published Candidate List found at ECHA Web site. Safe use information can be found at https://firesecurityproducts.com/en/content/intrusion-intro
	 2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: recyclethis.info

**Product
documentation**



Please consult the following web link to retrieve the electronic version of the product documentation.

This link will guide you to the EMEA regional contact page. On this page you can request your login to the secured web portal where all manuals are stored.

<https://firesecurityproducts.com/en/contact>

Contact information

www.aritech.com

Content

Important information iii

Typographical conventions iii

Important note iii

Keypads and readers 1

Using your PIN and/or card to access the system 5

Duress 6

Door access 7

Set and unset the system 8

When to set 8

When to part set 8

When to unset 8

The time limit to leave the premises once set 8

The time limit when unset 9

Unset when there is an alarm 9

When you cannot set or unset 9

Set areas via LCD keypad 11

Part set areas via LCD keypad 11

Unset areas via LCD keypad 12

Set areas via keypad without LCD 12

Unset areas via keypad without LCD 13

Set and unset areas via touchscreen 13

Autoset 13

Areas displayed during set and unset 13

What to do when there is an alarm 16

What happens when there is an alarm 16

Who to contact when an alarm occurs 16

Viewing an alarm 17

Resetting an alarm 17

Confirming an alarm 17

Acknowledging the alarm 17

Performing a walk test 17

Problems that can occur 18

Mobile Application 19

The Advisor Advanced menu 20

PIN authorization 20

How the menu option sections are organised in this manual 20

Option availability 20

Controlling the system using LCD keypad 21

Controlling the system using touchscreen 22

Introduction 22

Main screen 22

Authorization 23

Emergency alarms 24

Function keys 24

Idle screen 25

Set / Unset 25

Main menu 27

Internal menu 31

Terminal mode 31

Settings 32

Zone options 34

Inhibiting / uninhibiting zones 34

Shunting zones 35

Panel status 36

Settings 37

PIN 37

SMS and voice reporting 37

Door control 39

Service 40

Common key sequences 44

Common key sequences for LCD keypad 44

Common key sequences for touchscreen 45

Common key sequences for keypad without LCD 46

Function keys 47

Important information

This document includes an overview of the product and detailed instructions explaining how to use the Advisor Advanced system. To use this documentation effectively, you should have a basic knowledge of alarm systems.

Read these instructions and all ancillary documentation entirely before operating this product.

Typographical conventions

This manual uses certain notational and typographical conventions to make it easier for you to identify important information.

Table 1: Notational and typographical conventions

Item	Description
Keys	Capitalized, for example “press Enter”.
Note	Notes alert you to information that can save you time and effort.
Caution	Cautions identify conditions or practices that may result in damage to the equipment or other property.
☐	Check boxes let you indicate whether a particular option is available or not. The manager can provide details on the available options.

Important note

This manual provides information for all Advisor Advanced control panels in all variations. “Advisor Advanced control panel” refers to any variant of the Advisor Advanced, unless specifically stated otherwise.

List of panel variants

Table 2: List of ATsx500A(-IP) panel variants

Model	Enclosure	Dimensions (mm)	Weight (kg)
ATS1500A-MM	Metal	MM, 315 x 388 x 85	5.2
ATS1500A-IP-MM	Metal	MM, 315 x 388 x 85	5.2
ATS1500A-SM	Metal	SM, 250 x 250 x 86	2.8
ATS1500A-IP-SM	Metal	SM, 250 x 250 x 86	2.8
ATS1500A-LP	Plastic	LP, 257 x 400 x 112	2.6
ATS1500A-IP-LP	Plastic	LP, 257 x 400 x 112	2.6
ATS3500A-MM	Metal	MM, 315 x 388 x 85	5.2
ATS3500A-IP-MM	Metal	MM, 315 x 388 x 85	5.2
ATS3500A-LP	Plastic	LP, 257 x 400 x 112	2.6
ATS3500A-IP-LP	Plastic	LP, 257 x 400 x 112	2.6
ATS4500A-IP-MM	Metal	MM+, 315 x 445 x 88	5.4
ATS4500A-IP-LM	Metal	LM, 465 x 480 x 160	10.9

Notes

- Not all variants may be available.
- Weight does not include batteries.

Keypads and readers

Figure 1: ATS111xA keypad

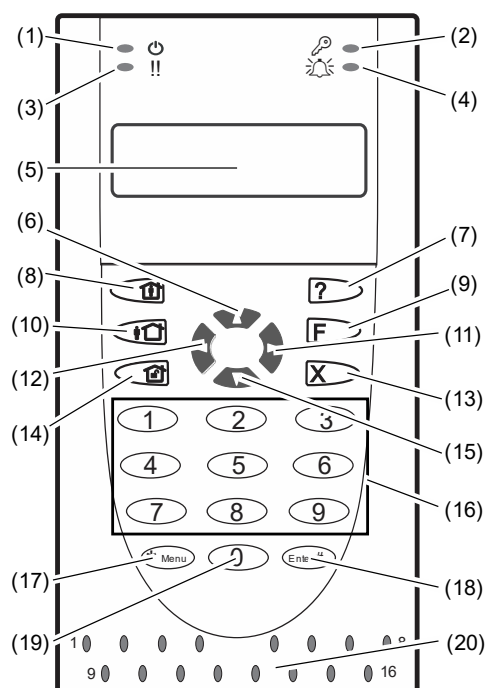


Figure 2: ATS113x keypad

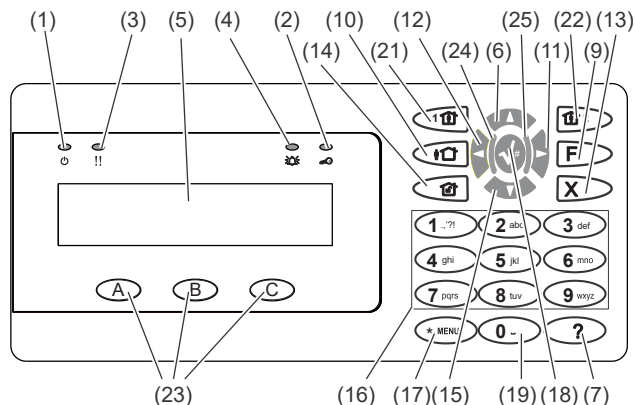
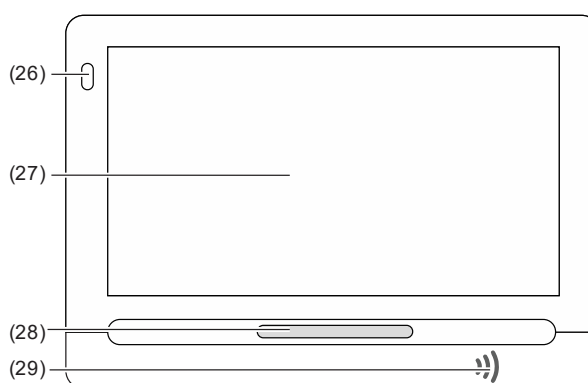


Figure 3: ATS1140 touchscreen



(1)	AC mains LED	Green on: AC mains supply on
(2)	Access LED	Blue flashes: card read
(3)	Fault LED	Yellow on: system fault active Yellow flashing: general alert (EN 50131)
(4)	Alarm LED	Red on: alarm condition active
(5)	LCD display	Displays messages
(6)	▲ / Up	Scroll up in the menus Change value Delete
(7)	? / Help	Show help Scroll text (ATS113x only)
(8)	Partset	Part set an area Scroll text (ATS111x only)
(9)	F / Function	Show active zones / faults Function key modifier Scroll text (ATS113x only)
(10)	On	Full set an area
(11)	► / Right	Enter the selected menu Move cursor right

(12)	◀ / Left	Return to the previous menu Move cursor left
(13)	X / Clear	Exit the current user function Volume control modifier
(14)	Off	Unset an area
(15)	▼ / Down	Scroll down in the menus Change value Backspace
(16)	Alphanumeric keys	Keys 1 to 9, alphanumerical data
(17)	Menu, *	Request entry to the menus
(18)	Enter, #	Complete the step Enter the selected menu entry
(19)	0	Key 0 Toggle selection
(20)	Area LEDs 1 to 16	On: area set. See also “Access control indication note” on page 4. Off: area unset. Flashing: area alarm condition.
(21)	Partset 1	Part set 1 of areas
(22)	Partset 2	Part set 2 of areas
(23)	A, B, C	Programmable function keys
(24)	LED1	Programmable LED 1
(25)	LED2	Programmable LED 2
(26)	Presence sensor	Detects the user presence in front of the touchscreen, and wakes up the device (if configured).
(27)	Touchscreen display	Displays graphical user interface. Allows you to control and program the Advisor Advanced system.
(28)	Status LED bar	Red On: Areas set Red flashing: Alarm condition active Orange On: Part set Orange flashing: System fault active / General alert (EN 50131) Green On: System is ready to set Green flashing: Entry / exit time active Blue flash: Valid card presented / Access granted Off: Not ready to set / Armed display active
(29)	Mifare card reader	Mifare card reader active area

Figure 4: ATS118x readers

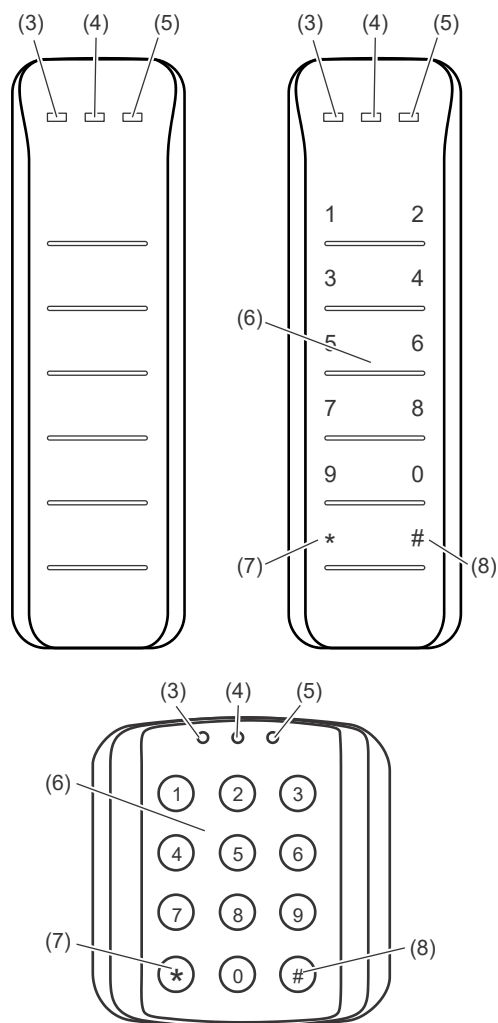


Figure 5: ATS1190/ATS1192 readers

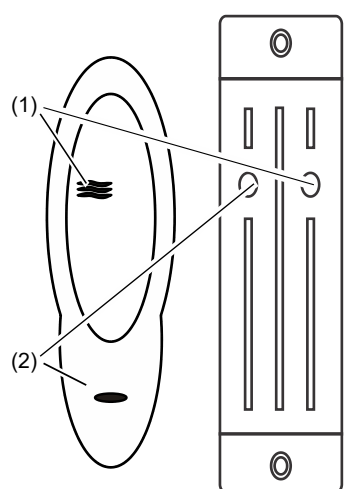


Figure 6: ATS1197 reader with keypad

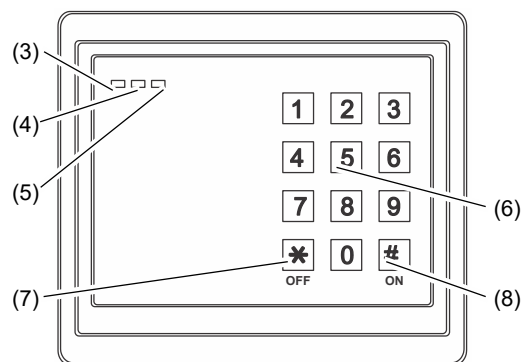
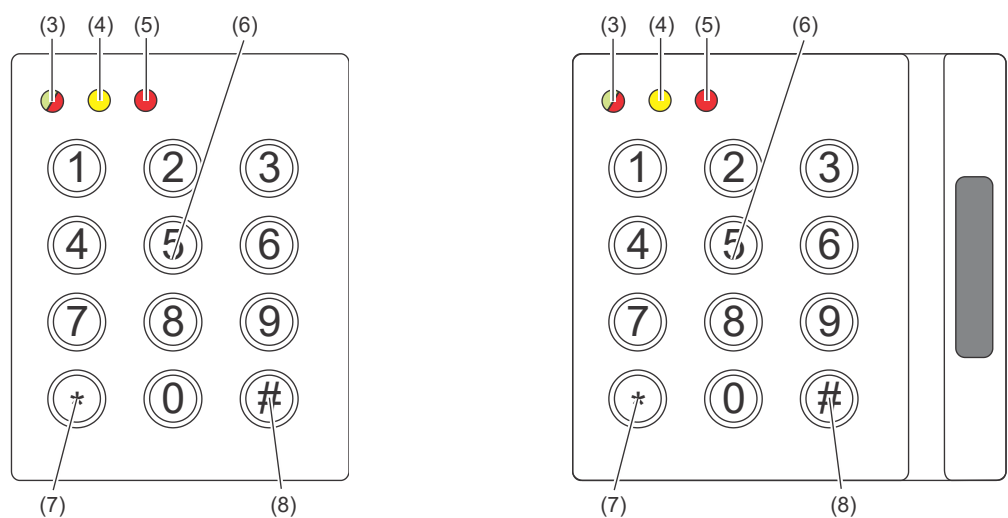


Figure 7: ATS1151/ATS1156 readers



(1)	Blue LED	Access granted
(2)	Red LED	On: area set Flashing: general alert (EN 50131)

(3)	Dual LED	Green on: AC mains supply on, all areas unset Green flashing: AC mains supply off, or unlocked while unset. Red on: all areas set. See also "Access control indication note" below. Red flashing: unlocked while set.
(4)	Yellow LED	On: all zones are in normal state / system fault Note: This functionality depends on system settings. Flashing: general alert (EN 50131) ATS125x: always on CDC4: system fault
(5)	Red LED	Flashing: alarm
(6)	Numeric keys	Keys 0 to 9, numerical data
(7)	Off	Unset an area
(8)	On	Full set an area

Access control indication note

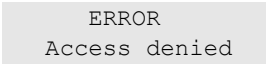
Access control keypads and readers, which are connected to door controllers instead of the control panel, indicate areas in a different way:

- Dual LED is lit red when *any* associated area is set.
- Area 1 LED is on when *any* associated area is set. Area LEDs 2 to 16 are not used.

Using your PIN and/or card to access the system

You need a PIN and/or a card to use the Advisor Advanced system. A PIN is a unique number having between 4 and 10 digits.

The manager of the security system has set up your user account with a PIN and/or card details. In addition, options have been assigned that allow you to perform specific tasks, such as set or unset the system. You can only access menu options that have been enabled for your user account. When you try to access an option that you are not authorised to access, you get the following error message:

A screenshot of a grey rectangular error message box. It contains the word "ERROR" in all caps on the first line, and the phrase "Access denied" on the second line.

ERROR
Access denied

If you access the menu and do not press any key for three minutes, the system time out function automatically exits from the menu. It is good practice to exit the menu using the Clear button rather than using this time out facility. If someone else uses the menu before it times out, the option used is logged against your user account.

Duress

The duress function activates a silent signal to alert security personnel. If you are asked, under threat, to breach your system security (for example, forced to unset the system), this function lets you do so while at the same time activating the system duress facility. However, your Advisor Advanced system must be programmed to use this function.

You use a duress digit in conjunction with your PIN. There are three methods for entering a duress code.

Table 3: Duress methods

Option	Description	Example	Available
Increment last digit	The duress code is your PIN with the last digit of your PIN incremented by one (1)	Example: PIN = 1234, duress code = 1235. If the last digit of your PIN is 9, then the duress digit becomes 0. Example: PIN = 2349, duress code = 2340.	☐
Add last digit	The duress code is a code with an additional digit "5" at the end	Example: PIN = 1234, duress code = 12345	☐
Add first digit	The duress code is a code with an additional digit "5" on the beginning	Example: PIN = 1234, duress code = 51234	☐

Caution: Systems with door controllers only allow the option Increment last digit. If a system with door controllers has duress functionality enabled, it is also required for all user groups in this system to have the Duress code option allowed. See *Advisor Advanced Installation and Programming Manual*, "User groups", for more information.

To activate duress, provide an allowed key sequence indicated in "Common key sequences" on page 44.

To reset the duress alarm, enter a valid PIN or card with PIN.

Notes

- If duress was activated under conditions that are no longer valid (a false alarm), and it has been reset, you must contact your central station company to ensure that they take no further action.
- Using your PIN with the duress digit still activates the options configured for your user group.

Door access

If programmed, it is possible to get access through a particular door using the keypad or the reader assigned to the door.

Provide an allowed key sequence indicated in “Common key sequences” on page 44.

Set and unset the system

When to set

The security system should be set if you are the last person to leave the premises (or your area), for example at the end of the day. When set, any security device detecting intruders activates an alarm.

When to part set

In case you are still on the premises (or in your area) it is possible to perform a part set of it. For example, you can secure your garage using part set while you remain in the house. Notification to the central station may happen depending on system configuration settings. Contact your installer for more information.

You can use part set for perimeter protection, for example when you secure your house at night but stay inside. You can move inside of the house, but if someone tries to enter without unset, this triggers an alarm. Notification to the central station may be sent depending on system configuration settings. Your installer can provide details.

Depending on the keypad model, you may be prompted to choose an appropriate set to part set:

```
1>Part set 1
2 Part set 2
```

When to unset

If the area you want to enter is set, you must first unset the alarm system before you can enter as otherwise you will trigger an alarm. Depending on system configuration you may be able to tell when an area is set because the LED on the keypad is lit red. If the armed display is enabled, only the Mains LED will be lit. Once a valid code is entered, the system status will be shown.

In most cases an entry beeper sounds indicating that the system needs to be unset or an alarm will occur.

The time limit to leave the premises once set

Once you have set the system, you must leave the premises (or area) within a pre-set time ("exit time") as otherwise you will set off the alarm. The manager of the system needs to inform everyone about this time limit.

Normally, you will hear a beeper during the time allowed to leave the building.

Make sure you know which route to take when leaving the premises.

The time limit when unset

Once the system is set, you have to unset the area within a pre-set time (“entry time”) as otherwise you will set off the alarm. The manager of the system needs to inform everyone about this time limit.

You will normally hear a beeper during the time allowed to unset.

Note: There can be programmed an extended entry time. After the main entry time passes, the entry timer is extended for a programmed time period and a local alarm activates. See “Local alarm” on page 16 for more details.

Unset when there is an alarm

If there is an alarm condition while you are unsetting the system, the alarm is reset. You must then find out what caused the alarm and make sure it does not happen again. See “What to do when there is an alarm” on page 16.

Unsetting while the system is in alarm is described in “Resetting an alarm” on page 17.

When you cannot set or unset

WARNING
No access

You might not be authorised to set/unset specific areas on the premises because:

- Your keypad has been programmed to set/unset specific areas of the premises only. Make sure you know which keypad to use if there is more than one present of the premises.
- Your PIN and/or card have been programmed to set/unset only specific areas of the premises. Make sure you know which areas you are authorised to set/unset.
- Your alarm system might have more than one control panel. If so, each will have been programmed to set/unset only specific areas of the premises. Make sure you use the correct keypad for the areas you want to set/unset.

Active zones

You cannot set an area if it has a zone that is open, such as the magnetic contacts of a door or window. So, before setting, make sure that all doors and windows are properly closed.

If a zone is open when you try to set, you get the message:

CHECK SYSTEM
Devices open

All the active zones are listed:

1 Zone active
Zone 1

Setting the areas is now disallowed. If the indicated zones have to stay open (for example, you need to leave a window open), the problem may be resolved using one of the following methods:

- Cancel the setting using the Clear button. Log on to the menu and inhibit the zone if it should remain active. See “Inhibiting / uninhibiting zones” on page 34 for more information. After active zone is inhibited, attempt the setting procedure again.
- Inhibit the zone from the set menu. This is only allowed if you have the proper options available. It only works on zones that are allowed to inhibit. Press Off to inhibit.

```
>1 Zone 1
-----
```

```
Inhibited
Alarms
```

If any more zones are active, this step may be repeated.

- Use forced set.

You can activate forced set only if you have the proper options available. The system configuration also needs to include this option. Forced set is an automatic inhibiting of open zones and some faults. The conditions for inhibiting and uninhibiting items are configured in the system. The manager must inform users when they are allowed to use forced set.

To activate forced set, press On. All open zones and faults are inhibited, and the appropriate warning is displayed. See “Inhibited zones and faults” below.

Active faults

```
CHECK SYSTEM
Faults
```

You cannot set an area if certain system faults are present. The list of faults preventing setting the system is defined by the installer. It is possible to temporarily disable these warnings in the same way as for active zones (see above). The manager must inform users whether or not they are authorized to disable faults in this way.

Inhibited zones and faults

If there are inhibited faults or zones, it is necessary to confirm information about it.

```
WARNING
Inhibited
```

All the inhibited zones and faults are listed:

```
Inhibited
Zone 1
```

```
Battery fault
Inhibited
```

- Press Enter to confirm the warning. After this the setting procedure continues.
— or —
- Cancel the setting using the Clear button. After you have determined which zones are active, check these and resolve the problem (for example, close the door). Attempt the setting procedure again.

Note: If you do not cancel the setting, after fixing the problem the setting procedure is continued automatically, and you can raise an alarm when you proceed to the exit after closing the zone.

The manager of the system must inform users which keypads they can use, and which areas they can set and unset.

Set areas via LCD keypad

To set areas via LCD keypad:

1. Provide an allowed key sequence indicated in “Common key sequences” on page 44.
2. If prompted, choose areas. See “Areas displayed during set and unset” on page 13 for more information.

If there are inhibited or isolated zones in selected areas, they are listed on the display.

3. If you want to continue setting, press Enter. Otherwise, press Clear to cancel the set process.

See “Inhibiting / uninhibiting zones” on page 34 for more information.

The exit tone sounds. This may be a continuous tone or an intermittent tone.

4. Exit the premises using the designated entry/exit route.

The exit tone switches off.

When an area is set, its LED lights up red.

If programmed, after a delay the armed display is engaged, and LEDs are extinguished.

Part set areas via LCD keypad

To part set areas via LCD keypad:

1. Provide an allowed key sequence indicated in “Common key sequences” on page 44.
2. If prompted, choose the appropriate part set.
3. If prompted, choose areas. See “Areas displayed during set and unset” on page 13 for more information.

If there are inhibited or isolated zones in selected areas, they are listed on the display.

4. If you want to continue setting, press Enter. Otherwise, press Clear to cancel the set process.

See “Inhibiting / uninhibiting zones” on page 34 for more information.

If programmed, the exit tone sounds. This may be a continuous tone or an intermittent tone.

The exit tone switches off.

When an area is partially set, its LED lights up red.

If programmed, after a delay the armed display is engaged, and LEDs are extinguished.

Unset areas via LCD keypad

To unset areas via LCD keypad:

1. Enter the premises using the designated entry/exit route.

An intermittent entry tone starts, and the following prompt is displayed:

```
Enter card/code  
to unset
```

2. Provide an allowed key sequence indicated in “Common key sequences” on page 44.
3. If prompted, choose areas. See “Areas displayed during set and unset” on page 13 for more information.

The entry buzzer stops, and the areas are unset.

LEDs are extinguished, and the time and date is displayed.

Set areas via keypad without LCD

To set areas via keypad without LCD:

1. Provide an allowed key sequence indicated in “Common key sequences” on page 44.

If the operation is not possible, the keypad beeps seven times. See “When you cannot set or unset” on page 9 for more information.

The exit tone sounds. This may be a continuous tone or an intermittent tone.

2. Exit the premises using the designated entry/exit route.

The exit tone switches off.

When an area is set, its LED lights up red.

If programmed, after a delay the armed display is engaged, and LEDs are extinguished.

Unset areas via keypad without LCD

To unset areas via keypad without LCD:

1. Enter the premises using the designated entry/exit route.
An intermittent entry tone starts.
2. Provide an allowed key sequence indicated in “Common key sequences” on page 44.
The entry buzzer stops, and the areas are unset.
LEDs are extinguished.

Set and unset areas via touchscreen

See “Controlling the system using touchscreen” on page 22 for information.

Autoset

The system can be configured so that the premises are set automatically at a particular time and a day of the week.

Before the autoset begins, the warning time starts. The system may warn the users by a sound. The following message is displayed:

```
INFO
Auto setting
```

Depending on system settings and user privileges, you can postpone the autoset during the warning time. To do this, press Clear and authorize.

The system manager will inform you for what time the autoset can be postponed.

Areas displayed during set and unset

If your system has not been programmed to display the areas assigned to your PIN on the LCD, those areas are automatically set/unset (provided all zones were normal).

The area LEDs illuminate when the set or unset procedure is successful.

If you are authorized to operate both on areas and area groups, you will be prompted to choose between areas and area groups.

```
Select mode
>Areas<
```

Choose between areas and area groups, and then press Enter.

Area list

If the areas assigned to your PIN are displayed, any of those areas that are set (or unset) will be listed. Depending on the keypad model and its settings, areas are shown as a list or a symbolic line. For example:

```
0> All
1 * Office
```

— or —

```
1 2 3 4 5 6 7 8
█ [ ] √ x ? + +
```

Each area in the list has an indicator that describes its status. The following area statuses are available.

Table 4: Area statuses and indicators for different keypads

Area status	List	Symbolic line
Ready to set	Space	√
Not ready to set	?	?
Exit time	x	x
Alarm	!	🔔
Set	*	█
Part set 1	—	[
Part set 2	=	]
Selected	+	+ (blinking)

Depending on the type of the list, you now have the following options.

Selecting areas in the list

- To select or deselect an area, enter the area number. Note that you can only select areas that are currently shown on the display.
- To continue with selected, or with all areas if none selected, press Enter, or Right, or 0.
- To cancel, press Clear.

Selecting areas in the symbolic line

All areas are selected by default.

- To select or unselect an area, enter the area number. Note that you can only select areas that are currently shown on the display.
- To set or unset selected areas, press Enter or 0.
- To cancel, press Clear.

Area group list

If you are authorized to set or unset area groups, these will be displayed instead of single areas.

Set or unset area groups the same way as described for areas above.

What to do when there is an alarm

When there is an alarm, the LED of the area in alarm and the alarm LED flashes on the keypad. If the armed display is active, the LEDs start flashing when a user code has been entered. The time and date message is no longer displayed.

An area can have several zones associated with it. When there is an alarm, it is important that you know exactly which zone is causing the alarm so that you can quickly deal with it.

What happens when there is an alarm

There are different types of alarm, and they occur under different situations.

Alarm

An alarm is raised if:

- The area is set and one of its zones has been activated. For example, a door lock has been forced open causing a siren to sound.
- The area is unset and a 24-Hour zone was activated. Examples: a hold-up button is activated, or a tamper switch is open.

The exact type of alarm signal depends on how the system has been programmed (strokes, sirens etc.) The LED on the keypad flashes quickly. The area LED on the panel identifies the location of the alarm.

When programmed, the alarm is sent to the central station.

Local alarm

The alarm is only heard inside the premises and is dealt with locally. An internal siren activates. The area LED on keypad flashes (depending on how it has been programmed). The keypad beeps until someone acknowledges the alarm at the keypad.

It occurs, for example, when a zone programmed as fire door has been activated.

The central station does not need to be contacted.

System alarm

This alarm can occur at any time. The exact type of alarm signal depends on how the system has been programmed (strokes, sirens etc.) It occurs when the security equipment (such as the panel) has been tampered with, or detects a fault.

You can only reset a system alarm if your PIN has been authorised to do so, and only after the fault is restored.

When programmed, the central station is contacted automatically by the system.

Who to contact when an alarm occurs

Contact the manager of your security system when an alarm occurs.

Viewing an alarm

After disarming, all the alarms are listed on the screen.

```
Alarm
Pending >0<
```

```
Zone 1
Pending >0<
```

The first screen shows the type of the alarm. The second shows the source of the alarm. The second line shows if there are more alarms for this source.

Resetting an alarm

To switch off sirens or bells, you must unset the appropriate area.

If an alarm is active, the reset procedure is the same as for a standard unset. After the system is unset, you are prompted to acknowledge the alarms. This is possible only if the problem has been resolved.

Confirming an alarm

If you are permitted, you can confirm an alarm to switch off sirens or bells without area unset.

If there is an alarm in an area that is set, repeat the set procedure using the Set button to confirm alarms. After a proper authorization you will be prompted to acknowledge alarms. The area remains in the set state, and alarms or faults are confirmed and silenced.

Acknowledging the alarm

If you are permitted, you can acknowledge the alarm by pressing Off.

The alarm cannot be acknowledged if its cause is still active, for example, if there is a zone tamper. The fault should be fixed prior to acknowledging the alarm caused by this fault.

All alarms must be acknowledged. A counter during the alarm acknowledgement process indicates the number of outstanding alarms to still be acknowledged. If you don't acknowledge the alarms after the unset, you are prompted to do so before next set or after the next unset, until all alarms are acknowledged.

Performing a walk test

If the system is programmed for user walk tests, sometimes while setting the area, the system may ask you to perform the area walk test. To pass the walk test, you need to go to all the zones displayed. The system lists all zones still to be tested. The manager of the alarm system must inform users which zones must be tested to pass the walk test.

The necessity of the walk test depends on:

- System settings
- Activity of the programmed zones in last 4 hours

You can perform the walk test manually using “8.2.1 Walk test” menu (described on page 40).

Problems that can occur

There is a faulty zone

A faulty zone continues to cause an alarm until it is isolated from the system.

Your manager is allowed to isolate the faulty zone if necessary.

As soon as the faulty zone is isolated or the problem has been resolved, the alarm is reset automatically.

Your PIN does not work when you try to acknowledge an alarm

There are two possible reasons why your PIN may not work when you attempt to acknowledge an alarm:

- You can only acknowledge an alarm for an area if your PIN is assigned to it. If it is not and you try to acknowledge an alarm, you might set/unset the area instead.
- You cannot acknowledge a system alarm unless your PIN is authorised to do so.

The keypad does not respond to key presses

The keypad may not respond to key presses even when there is no fault in the system. The keypad is locked after a wrong PIN is entered three or more times.

When you press a key on a locked keypad, it beeps seven times.

After 2 minutes the keypad becomes available again.

Mobile Application

Advisor Advanced Pro mobile application allows users to monitor and control your Advisor Advanced security system via TCP/IP using a smartphone running Android or iOS operating system.

Note: Your control panel must be connected to the Ethernet or to the Internet (for example, via GPRS connection). The following settings must be also applied if the panel is connected to a home router:

- Configure port forwarding in your home router
- Instead of the panel, connect to the router IP address or DNS name

Note: Advisor Advanced Pro cannot be used by panel installer. Therefore, installer PIN will not grant access to the application user.

Connecting to the panel via UltraSync cloud

To connect to the panel from the mobile application via UltraSync cloud, do the following:

1. Run Advisor Advanced Pro mobile application.
2. Set UltraSync as the communication channel.
3. Enter your panel serial number in the SID number field.
4. Enter your UltraSync password.
5. Enter your panel name for identification in the mobile application.
6. Tap Next.

Enter your panel PIN and select the PIN prompt mode.

Note: When a user tries to connect to the panel with an incorrect PIN 10 times, the remote login is locked for 30 minutes.

Tap Log in, or Setup next panel if required.

If the application is run for the first time, the end-user license agreement (EULA) is prompted. Read and accept the agreement to start using the application and connect to the panel.

For more information see *Advisor Advanced Pro Mobile Application User Manual* and *Advisor Advanced Pro Mobile Application Online Help*.

User management

Panel user management is available using the Advisor Advanced Pro application only for the Supervisor user configured in the panel at position 2.

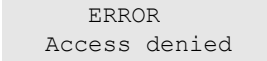
The Advisor Advanced menu

The Advisor Advanced system uses a menu structure to present the various options and commands available. The availability of these depends on system configuration and on the permissions in your user group. You may not always see all the items described in this manual.

If you access the menu and do not press any key for three minutes, the system time out function automatically exits from the menu. It is good practice to make sure you exit the menu using the Clear button rather than this time out facility. If someone else uses the menu before it times out, the options used will be logged against your user account.

PIN authorization

If you attempt to select an option that is not authorised in your user account, the display shows the message:



ERROR
Access denied

Although you might be authorised to access a menu option, you might not be allowed to access all the information it provides. You are only allowed to access information for the areas assigned to your user account.

How the menu option sections are organised in this manual

Menu options are numbered in the Advisor Advanced system. This numbering system is also used in this manual, so menu option 1 “Inhibit zones” is topic “1 Inhibit zones”.

The menu number also refers to the key sequence that can be pressed to enter the menu. For example, if you want to enter menu “7.2 Walk test”, you can press 7, then 2 after entering the menu system.

Option availability

Not all options described below may be available. Option availability depends on one of the following:

- Firmware version
- Panel model (for example, IP or non-IP model)
- Installed expansions (for example, wireless expander or GSM communication module)

Controlling the system using LCD keypad

Before commencing, ensure that the welcome or status screen is shown on the display.

F&S
TUE 29 Apr 08:55

— or —

1 2 3 4 5 6 7 8
■ [] √ x ? + +

Provide an allowed key sequence indicated in “Common key sequences” on page 44.

From the display you can now:

Option	Action	Result
Change the selection	Press Up or Down	Select previous or next menu option
Enter the menu option	Enter menu option number — or — Press Enter or Right to enter the selected one	Jump to a specific menu option
Show help	Press Help	Display a description of the selected menu entry (if available)
Exit a menu option	Press Left or Clear	Exit the menu option

Controlling the system using touchscreen

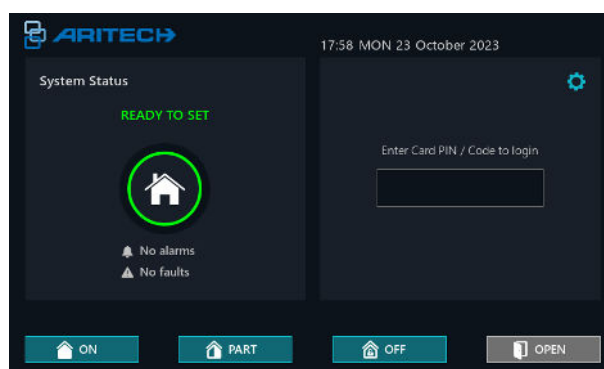
Introduction

ATS1140 is an intuitive graphical touchscreen interface for users of ATsX500A security systems. It provides simple fingertip control via its touchscreen with user-friendly graphic icons. See also “Common key sequences for touchscreen” on page 45.

Additionally, it provides the classic panel terminal mode with two-line text interface, which offers all the system features as available on LCD keypads. See “Terminal mode” on page 31 for more information.

See also “Controlling the system using LCD keypad” on page 21.

Main screen



The following main screen elements are available:

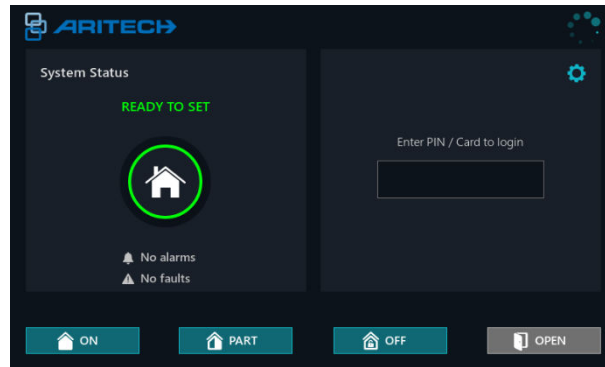
-  System status indication: Shows the current system state (if allowed by the configuration).
- Authorization field: Touch to log in to the device or panel menus. It requires user authorization. See “Authorization” on page 23.

After the successful authorization, the main menu opens. See “Main menu” on page 27.

-  ON: Set button. Tap to set areas (may require authorization). See “Set / Unset” on page 25.
-  PART: Partset button. Tap to part set areas (may require authorization). See “Set / Unset” on page 25.
-  OFF: Unset button. Tap to unset areas, and acknowledge alarm and fault messages (requires authorization). See “Set / Unset” on page 25.
-  OPEN: Open door button. Tap to unlock the door assigned to the touchscreen device (if configured).
-  Internal menu: Tap the gear icon to enter the internal touchscreen menu. See “Internal menu” on page 31 for more information.

Loading configuration

Main screen may show the rotating wheels animation  in the top-right corner.



This means the touchscreen is downloading the configuration from the panel. It happens on every system start-up and after significant changes in the panel configuration (for example, when the database has been loaded from the Downloader software).

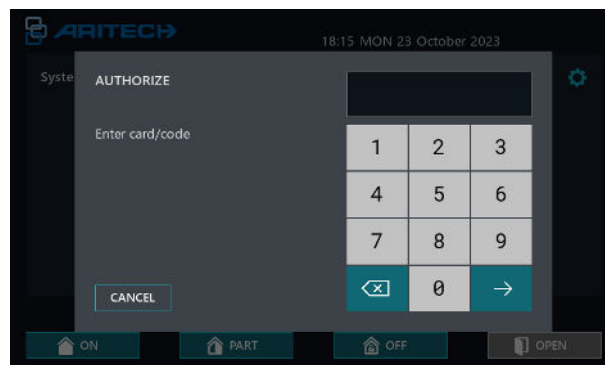
Depending on the system size, number of touchscreen devices on the bus and the scope of the configuration change, the database loading may take from few seconds up to 30 minutes.

When the configuration is being loaded, the touchscreen may be normally used for controlling the system and checking the status with the following exceptions:

- The Devices menu is not accessible.
- If the EN 50131 standard is enabled, the alarm/fault confirming while setting/unsetting is shown in a simplified form (one event a time, instead of the whole list).
- User may experience minor reduction of device responsiveness.

Authorization

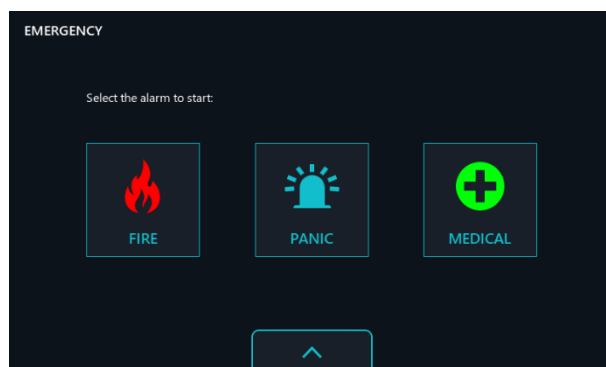
Most of the system functions require user authorization. Pressing on one of the buttons on the main screen may cause the PIN entry window to appear:



Enter your PIN code using the digit buttons and press ➡ Enter (right arrow icon) to confirm. Alternatively, present the card if the system is configured for card authorization. See also “Common key sequences for touchscreen” on page 45.

Emergency alarms

User can trigger Fire, Panic or Medical alarms without the authorization, if configured by system installer. To trigger one of the emergency alarms, slide the screen down (touch at the top of the screen and pull down). The emergency screen appears:



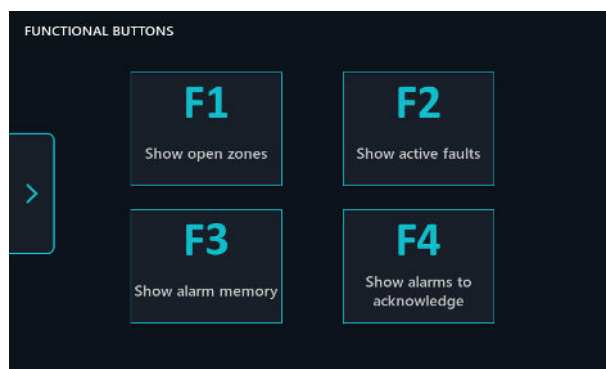
Touch one of the icons to trigger respective alarm. Additional confirmation is required on another screen.

Emergency alarm screen hides automatically after a few seconds. Alternatively, it can be dismissed by sliding the screen up.

Note: Emergency alarm screen can be opened only from the main screen.

Function keys

User can trigger one of the four function keys programmed by the installer (F1 to F4). Function keys can be triggered on a function key screen, which shows up after sliding the screen left.



Touch one of the icons to trigger the required function. Certain functions may require authorization.

Function key screen hides automatically after few seconds. Alternatively, it can be dismissed by sliding the screen right.

See also "Function keys" on page 47.

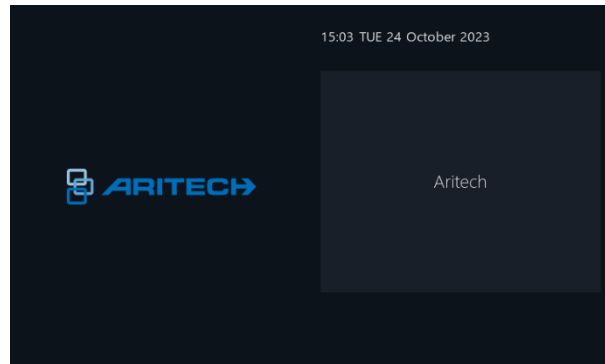
Note: Function key screen can be opened only from the main screen.

Idle screen

Depending on the system configuration, the touchscreen may enter idle mode after certain period of user inactivity.

This results in dimming the screen and entering the idle screen. The idle screen may contain a combination of the following elements:

- Logo (Aritech or customer defined uploaded via Downloader).
- Date and time
- System custom message



When the idle screen is displayed, tap the screen to return to the Main screen. See “Main screen” on page 22.

If the screen is dimmed, or the idle screen appeared, tap the screen to wake up the device. If the proximity sensor is enabled, the device wakes up automatically if the user presence is detected.

Set / Unset

Setting and unsetting can be triggered from the main screen only. Press one of the dedicated buttons (ON / PART / OFF) to control the system.

Depending on the system configuration and state, the setting/unsetting process may consist of the following stages:

- User authorization. See “Authorization” on page 23.
- Partset type selection. See also “When to part set” on page 8.

- Area selection. Select the areas from the list, press the operation button in the bottom-right corner. See also “Areas displayed during set and unset” on page 13.

ID	Area Name	Area Name
1	Floor 1	Set
2	Floor 2	Ex. time
3	Warehouse	Ex. time
4	Reception	Ex. time
5	Kitchen	Ex. time

CANCEL UNSET

- Alarm confirmation. Select the alarm or fault from the list, then tap CONFIRM.
Note: If the alarm condition persists, the relevant message appears, and the alarm remains on the list.

Confirmation may be finished at any time by tapping SKIP. The outstanding alarms and faults remain unconfirmed.

Review and confirm Alarms:

Event source name	Event source	Fault type
Lobby 2	Zone 3	tamper

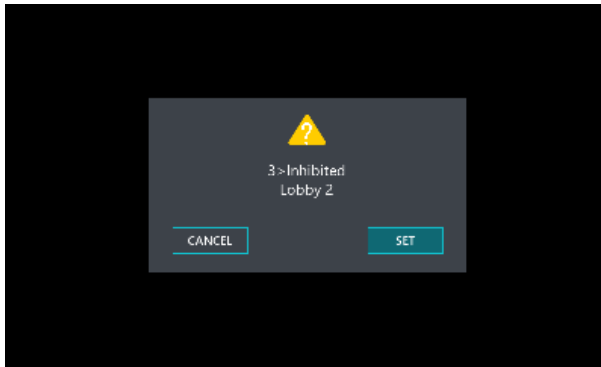
SKIP CONFIRM

- Inhibiting open zones / forced set. If any zones are open, which makes setting the system impossible, they can be inhibited by tapping INHIBIT. Alternatively, forced setting may be activated if this is allowed by system configuration. See also “When you cannot set or unset” on page 9.

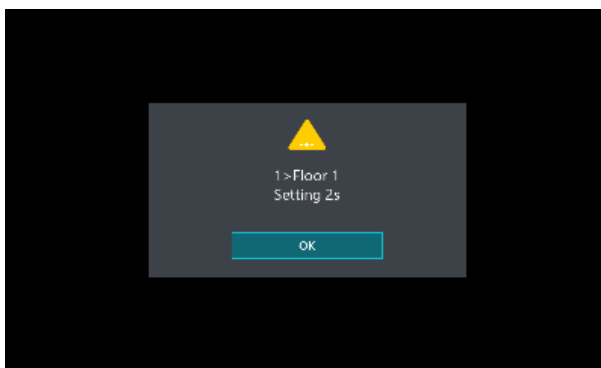
3>Zone active
Lobby 2

CANCEL INHIBIT FORCE ON

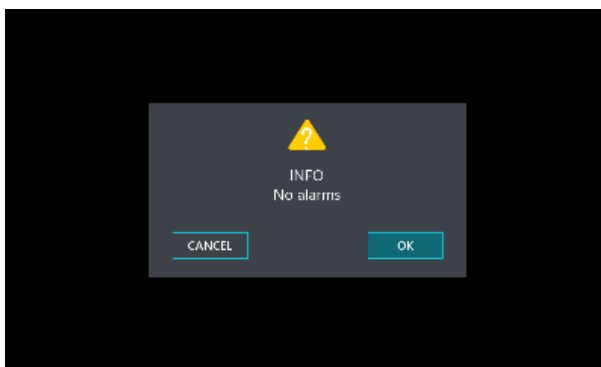
- Reviewing of all inhibited zones when setting. If any zones were inhibited while setting, they are shown before finalizing the setting process. Tap SET to confirm setting.



- Set progress information. Information screen can be dismissed by tapping OK.



- Reviewing alarms and faults while unsetting.



Main menu

Main menu can be entered from the initial screen by pressing the login bar, then entering the PIN code and/or presenting the card. See also “Authorization” on page 23.

Menu items are listed along the left side of the screen. Press the icon to move to the selected menu.

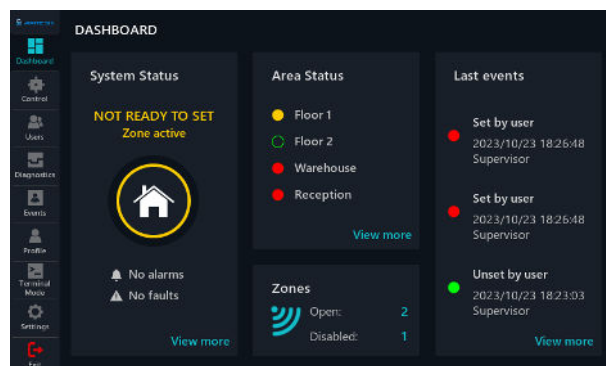
Exit button is located at the left bottom corner of the screen. Tap it to return to the main screen.

Note: The system uses a menu structure to present the various options and commands available. The availability of these depends on system configuration and on the permissions in your user group. You may not always see all the items described in this manual.

The following pages describe particular menu items and screens.

Dashboard

Dashboard screen is a default screen that is shown after opening main menu.

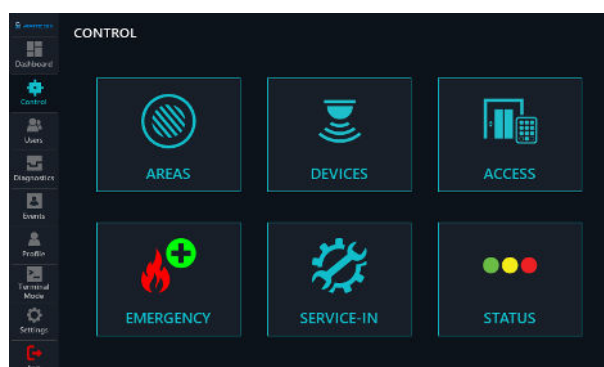


Dashboard shows an overview of the current system state. Tapping on a particular widget moves to relevant submenus. The following widgets are available:

- System status: Overall status of all user's areas. Tap to move to Control > Status menu. See "Control" below for details.
- Area status: States of particular areas (up to 4 areas are shown). Tap to move to the Control > Areas menu. See "Control" below for details.
- Zones: Number of open/inhibited zones is shown. Tap to move to the Control > Devices menu. See "Control" below for details.
- Last events: Up to 3 recent events from the Mandatory event log, generated during the past 24 hours.

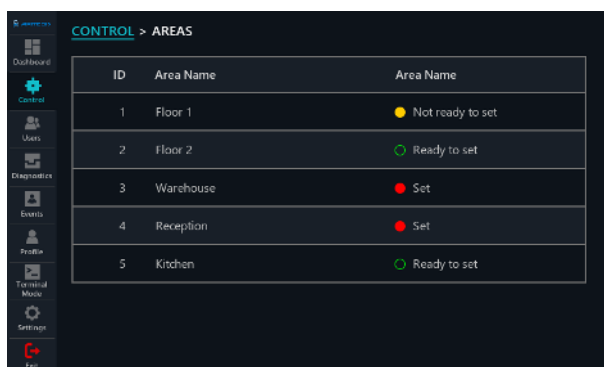
Control

Screen groups sub-menus and functions related to system control and status checking.



Note: Certain functions switch the view to the Terminal mode. See "Terminal mode" on page 31 for more information.

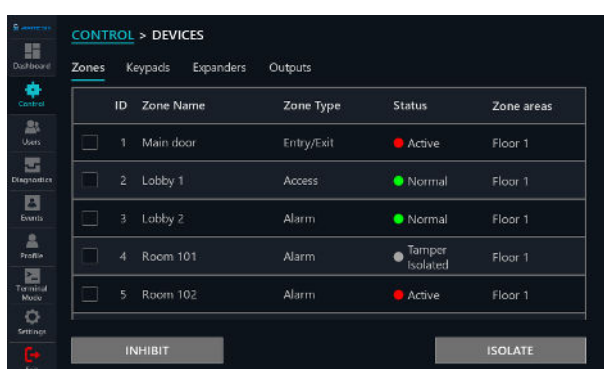
- Areas: List of all areas available to the user with their current state.



ID	Area Name	Area Name
1	Floor 1	Not ready to set
2	Floor 2	Ready to set
3	Warehouse	Set
4	Reception	Set
5	Kitchen	Ready to set

- Devices: Lists of zones, keypads, expanders, and outputs, with their current state. Device category can be selected by tapping at the tabs at the top of the list.

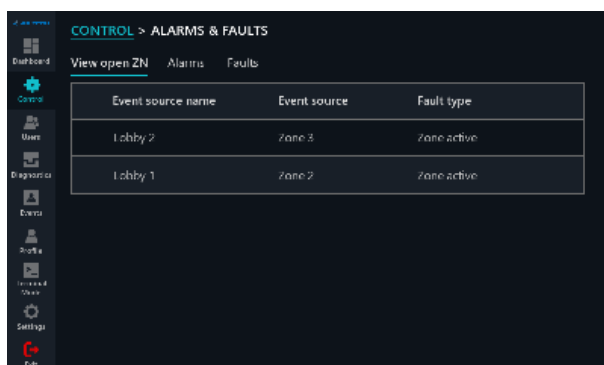
Depending on user privileges and device category, certain operations may be possible by tapping one of the buttons at the bottom of page (select the device first, one at a time).



ID	Zone Name	Zone Type	Status	Zone areas
☐	1 Main door	Entry/Exit	Active	Floor 1
☐	2 Lobby 1	Access	Normal	Floor 1
☐	3 Lobby 2	Alarm	Normal	Floor 1
☐	4 Room 101	Alarm	Tamper isolated	Floor 1
☐	5 Room 102	Alarm	Active	Floor 1

INHIBIT ISOLATE

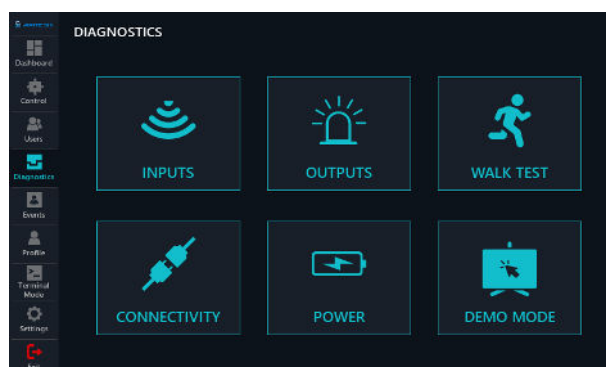
- Access: Tapping the button switches to the Terminal mode and enters Door control menu. See “Door control” on page 39.
- Emergency: The emergency alarm screen. See “Emergency alarms” on page 24.
- Status: Lists open zones, alarms, and faults. Depending on system settings and user privileges alarm and fault tabs may allow you to confirm alarms and faults. Select the item, then tap the CONFIRM button.



Event source name	Event source	Fault type
Lobby 2	Zone 3	Zone active
Lobby 1	Zone 2	Zone active

Diagnostics

Screen groups sub-menus and functions related to system diagnostics.



- Inputs: Input or sensor tests. Tapping the button switches to the Terminal mode and enters the Input test menu. See “8.2.2 Test input” on page 41.
- Walk test: Walk test mode. First, select walk test type (total or reduced).

Next, the walk test window is shown:



The list shows the sensors to be walk-tested (top of the list, red icons) and the sensors already passed (bottom of the list, green icons). The number of sensors required for the test is shown at the top of the screen.

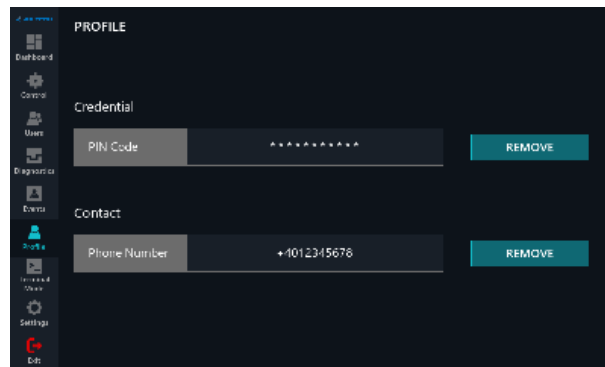
Walk test finishes:

- When all sensors have been positively tested (walk test success).
- When the walk test timeout passed (walk test fail).
- When the user presses END button or switches to the other menu item (walk test cancel).

See “Performing a walk test” on page 17 for more information.

Profile

The screen allows the user to change his own PIN code and phone number. Tap the black bar with stars/phone number to change the value. Tap the REMOVE button to remove the value.



Internal menu

The user can enter the internal menu without authorization by pressing the ⚙️ Internal menu icon on the main screen.

The menu contains the following functions:

- Terminal mode. See “Terminal mode” below.
- Settings. See “Settings” on page 32.

If the user logs into the panel using Terminal mode, then the main menu items appear, as if entered the menu from the main screen. See “Main menu” on page 27 for more information.

Terminal mode

The screen allows you to interact with the system in a classic way. It behaves as an LCD keypad device (ATS113x/ATS111x) and exposes all the features of the panel.

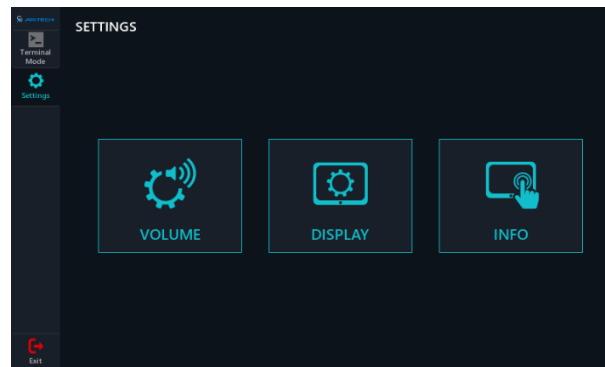


See “Controlling the system using LCD keypad” on page 21.

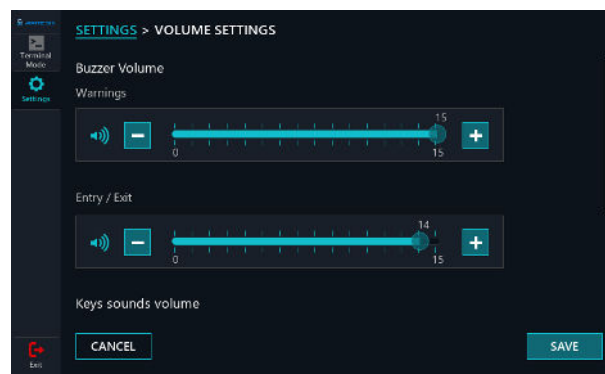
This screen is available also from the Internal menu. See “Internal menu” above.

Settings

Screen groups submenus for the touchscreen information, volume, and display settings.



Volume



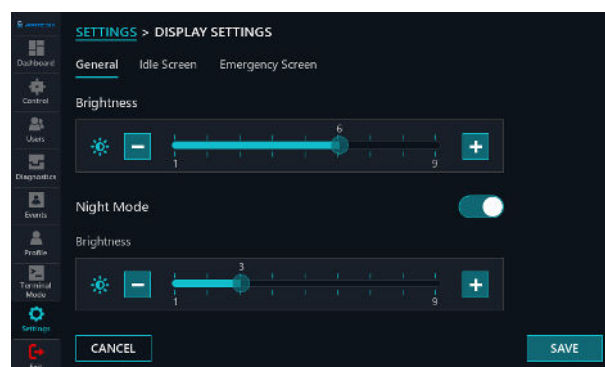
The following internal buzzer volume settings can be adjusted:

- Warning signal volume
- Entry/exit signal volume
- Screen tap volume
- Buzzer tone pitch

Tap SAVE button to apply changes.

Note: Slide screen up and down to access all the options.

Display



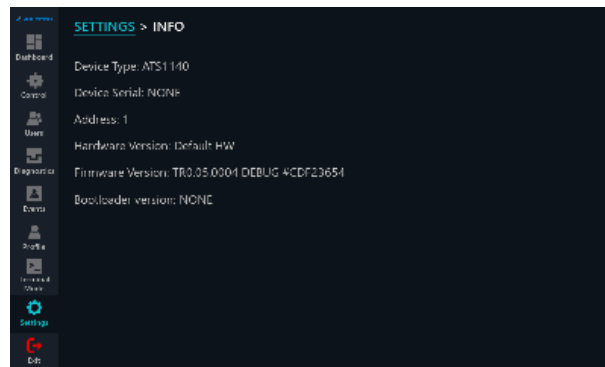
The following display settings can be changed:

- Brightness

- Night mode (idle) brightness (if programmed)

Info screen

The screen shows the information about the device firmware version, serial number, and the assigned address.



Zone options

1 Zone options

```
1>Inhibit zones
2 Camera menu
```

The menu allows inhibiting zones and performing user operations on cameras.

Inhibiting / uninhibiting zones

1.1 Inhibit zones

The Inhibit function is used to inhibit zones and exclude them from the security system until the next unset.

There may be occasions when you want to inhibit a zone. For example, if you want to leave a window open when the system is set. By inhibiting the zone associated with the window, when you set the system, you will not activate an alarm.

Note: It is also possible to inhibit active zones while setting an area. See “Active zones” on page 9 for more information.

Enter the “Inhibit zones” menu to inhibit or uninhibit zones. What happens next depends on whether or not there are active zones:

All zones are normal

You can inhibit normal zones if you know their zone number.

```
1>Zone 1
Uninhibited
```

1. Press Up or Down to scroll through the zones.
2. Press the zone number, or use Enter to select a zone.
3. Change the zone state using Up and Down.
4. Confirm the changes by pressing Enter.
5. Press Clear twice to exit programming.

Active zones

When one or more zones are active, the system displays:

```
1>Zone 1
Active
```

The active zones are listed one by one.

1. Press the Up and Down buttons to scroll through the zones.
2. To inhibit the selected zone, press Enter. The confirmation is displayed:

```
1>Zone 1
Inhibited
```

3. If you do not have rights to inhibit the selected zone, the following warning is displayed:

```
WARNING  
No access
```

4. Press Clear to exit programming.

Shunting zones

1.2 Shunt zones

The shunt function is used to inhibit zones for a certain time period.

Enter the “Shunt zones” menu to switch zone shunts on or off.

```
1>Zone 1  
Shunt off
```

1. Press Up or Down to scroll through the zones.
2. Press the zone number, or use Enter to select a zone.
3. Change the zone state using Up and Down.
4. Confirm the changes by pressing Enter.
5. Press Clear twice to exit programming.

Panel status

4 Panel status

The "Panel status" function lists zones that are in alarm or tamper alarm, zones that are inhibited or active, plus system alarms.

There are menu options that display each of these conditions separately. However, this option can be used to check on all zones that need attention.

If you are allowed, you can see the panel current status using the "4 Panel status" menu.

The following data can be viewed:

- 1 View open zones: Displays zones that are not in normal state. The top line shows the zone that is not in normal state. The bottom line shows the zone status.
- 2 Alarms: Displays and lets you to acknowledge pending alarms.
- 3 Faults: Displays active faults.

Settings

5 Settings

```
1>PIN code
2 SMS&Voice
```

Use the menu to change PIN and configure SMS and voice settings.

PIN

5.1 PIN code

```
1>Change PIN
*****
```

Use the menu to change your PIN.

5.1.1 Change PIN

```
1 Change PIN
> <
```

If you are allowed, you can change your PIN using Change PIN menu.

The PIN policy in the Advisor Advanced system can be configured in one of the following ways:

- ☐ PINs are generated by the system. The user can request a new PIN generation, but PINs cannot be entered manually or edited.

The PIN is generated when pressing Enter in this menu. Once generated the code is then displayed.

- ☐ PINs are entered manually.

If you are allowed to do it, you can enter the unique PIN you want to have.

Pressing Enter lets you enter or edit a PIN.

To confirm the PIN, enter it again.

PINs must be unique. A PIN cannot be assigned to more than one user. The system does accept entry of PINs that are already in use.

SMS and voice reporting

5.2 SMS and Voice

```
1>User phone
None
```

The SMS and Voice menu contains configuration menus for SMS and voice reporting. This menu allows you to change only your own settings.

5.2.1 User phone

```
1 User phone
>                <
```

The User phone menu allows you to set your personal phone number.

Note: The phone number is only available for first limited number of users. Other users do not have SMS and voice reporting functionality available. The system manager or installer should provide the information about user details.

5.2.2 SMS reporting

```
2 SMS reporting
   Off
```

The SMS reporting menu allows you to enable or disable SMS reporting to you.

This option is editable only if you belong to a user group that has SMS reporting privilege enabled.

5.2.3 SMS control

```
3 SMS control
   Disable
```

The SMS control menu allows you to see whether you have a possibility to send SMS commands.

System manager will provide you with the list of SMS commands you can use.

Door control

6 Door control

```
1>Door open
```

The menu allows you to send a direct command to a specific door.

- 1 Door open: Open a specific door for a time period configured for this door.
- 2 Door lock: Lock a specific door.
- 3 Door unlock: Unlock a specific door until Door lock command is sent.
- 4 Door disable: Disable a specific door. This makes access for all users denied.
- 5 Door enable: Enable a disabled door.

Select a command, then select a door from the door list, and press Enter.

Service

8 Service menu

The Service menu allows performing the maintenance tasks described below.

8.2 Test menu

```
1>Walk test
2 Input test
```

The menu contains functions that allow the user to test the alarm system.

8.2.1 Walk test

```
Walk test
in progress
```

Walk test allows the user to test all detectors in the selected areas.

To perform the walk test:

1. Enter the menu.

Next, you are prompted to choose between total and reduced walk test.

```
Walktest scope
>Total<
```

The following options are available:

- Total: Standard walk test. All appropriate zones are tested.
- Reduced: Reduced walk test. This test is limited only zones that were not active recently, during last 4 hours, or since the last set.

Choose a walk test scope and press Enter.

The display lists all zones to be tested.

```
1>Zone 1
Need Active
```

2. Walk along all detection points and make sure the detector is activated either by walking in front of it or by opening a door or window.

Each activated zone is removed from the list on the display.

3. Return to the keypad and verify the result.

If the test is passed, the following message is displayed:

```
Walk test OK
Press Enter
```

Otherwise, there still is a list of untested zones. Contact the installer if you are unable to pass the walk test.

See also “Performing a walk test” on page 17 for more information.

8.2.2 Test input

```
0>Zone  
1 Panel
```

Enter the Input test menu to test inputs.

Select Zone to enter zone number. Alternatively, select the input location first (panel, internal or external expander), then enter the (physical) input number on this location.

Zone number, name, and input state are displayed.

```
12>Warehouse  
Normal
```

You can now:

- Scroll through the list of zones. Press Up or Down.
- Scroll between input state, zone type and zone location. Press Left or Right.

```
12>Warehouse  
Alarm
```

```
12>Warehouse  
Panel Exp 1.12
```

- Exit input test. Press Clear.

8.5 Communications

```
4>UltraSync
```

The menu is used to change particular communication settings.

Note: The option availability depends on the user group permissions.

8.5.4 UltraSync

```
1>Notifications
```

The menu allows you to configure the UltraSync cloud communication.

8.5.4.1 Notification list

```
1>Notification 1  
2 Notification 2
```

The menu allows you to configure and remove push notifications for your smartphone.

Note: The panel menu does not allow you to add notifications. You can add notifications only using a smartphone application.

8.5.4.1.n Select notification

```
1>Name  
Notification 1
```

Select a notification to configure it.

8.5.4.1.n.1 Notification name

```
1 Name  
>Notification 1<
```

Every push notification can be programmed with a name to identify it.

Use the menu to enter or change the push notification name. The push notification name can contain up to 16 characters.

8.5.4.1.n.2 Identifier

```
2>Identifier
```

The informational screen that shows the smartphone notification identifier.

8.5.4.1.n.4 Status

```
4>Status  
Active
```

The informational screen that shows the status of the selected notification.

- Active: The notification is active and can be received by the user.
- Inactive: The notification is disabled by the installer or supervisor, or the user group permissions do not allow the user to receive notifications, or no event types are enabled for push notifications in “8.5.4.1.n.5 Event types” below.

8.5.4.1.n.5 Event types

```
1>Alarms  
Enabled
```

The menu allows you to select types of events that will be sent to the smartphone.

If the option is enabled, any event of that category is sent via push notification to the assigned user.

The following options are available:

- 1 Alarms: Alarms pending, Panic, RF Jamming, Tamperers, Soak, Technical
- 2 Set/unset: Set, Unset, Part set, Inhibit
- 3 Power: Battery fault, Battery low, Mains fault, PSU fault
- 4 System: Engineer reset, Service, Local programming, RFU events, Auto CS test, Isolation
- 5 Video: Picture memory full, Picture deleted, Picture taken

- 6 Fault: Ethernet link, Communication, Fuse, Power and internal faults and restores
- 7 Access: Access denied, access granted

8.5.4.1.n.6 Delete notification

```
6 Delete notif.  
    >Cancel<
```

Use the menu to remove the selected push notification from the system. To remove the notification, select OK and press Enter again. The notification is deleted.

Common key sequences

See “Set and unset the system” on page 8.

The authorization method depends on system settings. Your manager can inform you what method should be used for authorization.

Common key sequences for LCD keypad

Table 5: Common key sequences for LCD keypad

Action	Programmed method	Key sequence	[1]
Set	Set with key	On	☐
	Set with PIN	On, PIN, Enter	☐
		PIN, On	☐
	Set with card	Card	☐
		On, card	☐
		3 x card	☐
	Set with card and PIN	On, card, PIN, Enter	☐
		Card, PIN, On	☐
Unset	Unset with PIN	Off, PIN, Enter	☐
		PIN	
		PIN, Off	☐
	Unset with card	Card	☐
		Off, card	☐
	Unset with card and PIN	Off, card, PIN, Enter	☐
		Card, PIN, Off	☐
		Card, PIN	
Part set	Part set with key	Partset	☐
	Part set with PIN	Partset, PIN, Enter	☐
		PIN, Partset	☐
	Part set with card	Card	☐
		Partset, card	☐
		3 x card	☐
	Part set with card and PIN	Partset, card, PIN, Enter	☐
		Card, PIN, Partset	☐
Door access	Door access with PIN	PIN, Enter	☐
	Door access with card	Card	☐
	Door access with card and PIN	Card, PIN, Enter	☐

Action	Programmed method	Key sequence	[1]
Menu access	Menu access with PIN	Menu, PIN, Enter	☐
		PIN, Menu	☐
	Menu access with card	Menu, card	☐
	Menu access with card and PIN	Menu, card, PIN, Enter	☐
		Card, PIN, Menu	☐
Duress	Duress with PIN	Any set key (On / Off / Partset), duress code, Enter	☐
		Duress code, any set key	☐
	Duress with card and PIN	Any set key (On / Off / Partset), duress code, card, Enter	☐
		Card, duress code, any set key	☐
Change keypad buzzer volume	Increase volume	X + Right	☐
	Decrease volume	X + Left	☐
Panic	Panic alarm	1 + 3	☐
Active alarms	Display active zones and faults that should be acknowledged	Function, Function	☐
Alarm memory	Display alarms that occurred when set	Enter, Enter	☐

[1] Availability must be defined by the manager.

See also “Areas displayed during set and unset” on page 13.

Common key sequences for touchscreen

Table 6: Common key sequences for touchscreen

Action	Programmed method	Key sequence	[1]
Set	Set with key	 ON	☐
	Set with PIN	 ON, PIN, → Enter	☐
	Set with card	Card	☐
		 ON, card	☐
		3 x card	☐
	Set with card and PIN	 ON, card, PIN, → Enter	☐
Unset	Unset with PIN	 OFF, PIN, → Enter	☐
	Unset with card	 OFF, card	☐
	Unset with card and PIN	 OFF, card, PIN, → Enter	☐
Part set	Part set with key	 PART	☐
	Part set with PIN	 PART, PIN, → Enter	☐
	Part set with card	Card	☐
		 PART, card	☐
		3 x card	☐

Action	Programmed method	Key sequence	[1]
Door access	Part set with card and PIN	PART, card, PIN, → Enter	☐
	Door access with PIN	↓ OPEN, PIN, → Enter	☐
	Door access with card	Card	☐
	Door access with card and PIN	Card, PIN, → Enter	☐
Menu access	Menu access with PIN	Authorization [2], PIN, → Enter	☐
	Menu access with card	Authorization [2], card	☐
	Menu access with card and PIN	Authorization [2], card, PIN, → Enter	☐
Duress	Duress with PIN	Any set key (ON / OFF / PART), duress code, → Enter	☐
	Duress with card and PIN	Any set key (ON / OFF / PART), duress code, card, → Enter	☐
Emergency alarms [3]	Fire alarm	Slide down, FIRE	☐
	Panic alarm [6]	Slide down, PANIC	☐
	Medical alarm	Slide down, MEDICAL	☐
Function keys [3][4]	F1	Slide left, F1	☐
	F2	Slide left, F2	☐
	F3	Slide left, F3	☐
	F4	Slide left, F4	☐

[1] Availability must be defined by the manager.

[2] Tap on the authorization bar. See “Authorization” on page 23.

[3] Slide the main screen to navigate to the additional screens.

[4] Functions must be defined by the manager.

See “Controlling the system using touchscreen” on page 22 for more information.

Common key sequences for keypad without LCD

Table 7: Common key sequences for keypad without LCD

Action	Programmed method	Key sequence	[1]
Set	Set with PIN	On, PIN, On	☐
		PIN, On	☐
	Set with card	Card	☐
		On, card	☐
		3 x card	☐
	Set with card and PIN	On, card, PIN, On	☐
		Card, PIN, On	☐
Unset	Unset with PIN	Off, PIN, On	☐
		PIN	☐
		PIN, Off	☐

Action	Programmed method	Key sequence	[1]
	Unset with card	Card	☐
		Off, card	☐
	Unset with card and PIN	Off, card, PIN, On	☐
		Card, PIN, Off	☐
		Card, PIN	
Part set	Part set with card	Card	☐
		3 x card	☐
Door access	Door access with PIN	PIN, Off	☐
	Door access with card	Card	☐
	Door access with card and PIN	Card, PIN, On	☐
Duress	Duress with PIN	Any set key (On / Off), duress code, Enter	☐
		Duress code, any set key	☐
	Duress with card and PIN	Any set key (On / Off), duress code, card, Enter	☐
		Card, duress code, any set key	☐
Panic	Panic alarm	1 + 3	☐

[1] Availability must be defined by the manager.

When a PIN can be entered, the keypad beeps twice and flashes the red and green LEDs. When an operation fails the keypad beeps seven times. See “When you cannot set or unset” on page 9 for more information.

Function keys

Table 8: Function keys

Action [1]	Key	[1]
	A	☐
	B	☐
	C	☐
	F1 (F + 1)	☐
	F2 (F + 2)	☐
	F3 (F + 3)	☐
	F4 (F + 4)	☐

[1] Functionality and availability must be defined by the manager.

