

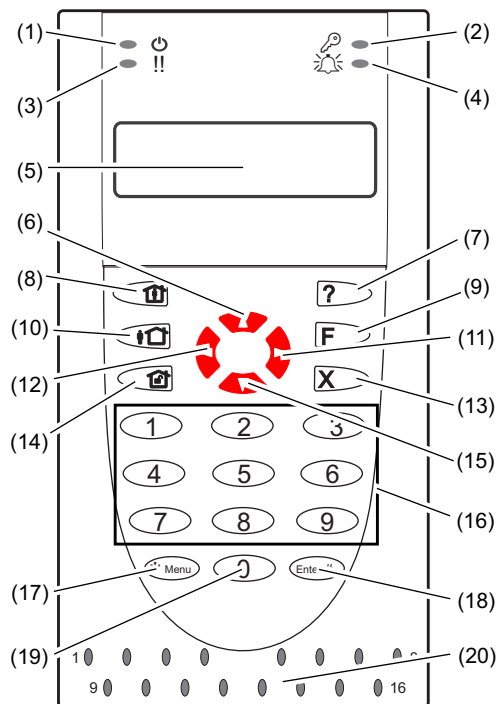
Advisor Advanced Quick User Guide



This document describes the most commonly used day to day user functions of the Advisor Advanced control panels. The instructions apply to the following control panel models: ATS1000A, ATS1500A, ATS2000A, ATS3500A, ATS4500A.

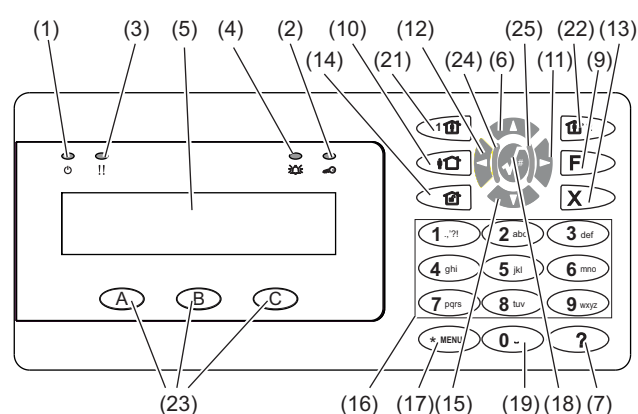
Keypad layout

ATS1110A/ATS1115A



- (1) AC mains LED. Green on: AC mains supply on
- (2) Access LED. Blue flashes: card read
- (3) Fault LED
 - Yellow on: system fault active
 - Yellow flashing: general alert (EN 50131)
- (4) Alarm LED. Red on: alarm condition active
- (5) LCD display. Displays messages
- (6) Up
 - Scroll up in the menus
 - Change value
 - Delete
- (7) Help
 - Show help
 - Scroll text (ATS113x only)
- (8) Partset
 - Part set an area
 - Scroll text (ATS111x only)
- (9) Function
 - Show active zones / faults
 - Function key modifier
 - Scroll text (ATS113x only)

ATS1135



- (10) On. Full set an area
- (11) Right
 - Enter the selected menu
 - Move cursor right
- (12) Left
 - Return to the previous menu
 - Move cursor left
- (13) Clear
 - Exit the current user function
 - Volume control modifier
- (14) Off. Unset an area
- (15) Down
 - Scroll down in the menus
 - Change value
 - Backspace
- (16) Alphabetic keys. Keys 1 to 9, alphabetical data
- (17) Menu. Request entry to the menus
- (18) Enter
 - Complete the step
 - Enter the selected menu entry
- (19) Key 0. Toggle selection
- (20) Area LEDs 1 to 16
 - On: area set
 - Off: area unset
 - Flashing: area alarm condition
- (21) Partset 1. Part set 1 of areas
- (22) Partset 2. Part set 2 of areas
- (23) A, B, C. Programmable function keys
- (24) LED1. Programmable LED 1
- (25) LED2. Programmable LED 2



To set areas:

- 1 Press **Full set**
- 2 Badge your card / fob - or - Enter your PIN ***** ✓
- 3 **Select areas** if prompted.
The exit tone sounds. This may be a continuous or an intermittent tone.
- 4 Exit the premises using the designated entry/exit route.



To part set areas:

- 1 Press **Part Set 1**
or **Part Set 2**
- 2 Badge your card / fob - or - Enter your PIN ***** ✓
- 3 **Select areas** if prompted.

The exit tone sounds. This may be a continuous or an intermittent tone.



To change own PIN:

- 1 Press **Menu**
- 2 Badge your card / fob - or - Enter your old PIN ***** ✓
- 3 Navigate to menu 5 **Change PIN**
- 4 Generate or enter a new PIN



To unset areas:

- 1 Enter the premises using the designated entry/exit route.
The intermittent entry tone sounds.
- 2 Badge your card / fob - or - Enter your PIN ***** ✓
- 3 Press **Unset** (if used)
- 4 **Select areas** if prompted.



Acknowledge alarms

All alarms must be acknowledged.
To acknowledge alarms:

- 1 Badge your card / fob - or - Enter your PIN ***** ✓
- 2 Press **Unset** (if used)
- 3

Alarm Pending >0<	Main entrance Pending >0<
----------------------	------------------------------
- 4 Press **Unset** to reset



Engineer reset

If engineer reset is required:

- | | |
|---------------------------|------------------------------|
| Eng. Reset
Code: 23353 | Call 55555555
Code: 23353 |
|---------------------------|------------------------------|
- 1 Contact ARC
 - 2 Badge your card / fob - or - Enter your PIN ***** ✓
 - 3 Enter code from ARC and press **Enter**



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Active zones

You cannot set an area if it has a zone that is open, such as the magnetic contacts of a door or window. So, before setting, make sure that all doors and windows are properly closed.



Inhibit active zones

To inhibit active zones when arming:

1>Main entrance
Active



Press: ↑↓: Scroll active zones
Enter: Inhibit / uninhibit
Clear: Exit



Inhibit / uninhibit zones

To inhibit or uninhibit a zone:



1 Press **Menu**



2 Badge your card / fob - or - **** Enter your PIN



3 Navigate to menu
1 Zones & Fobs > 1 Inhibit Zones

1>Main entrance
Active



4 Press: ↑↓: Scroll
Number or Enter: Select
↑↓, Enter: Change state
Clear, Clear: Exit



Programming a user code or fob

To add a new user:

1



Press **Menu**

2



Badge your card / fob - or - **** Enter your PIN

3



Navigate to menu 7 Users > 0 Add user

4



Enter 7.n.4.1 User Name

5



Enter 7.n.4.2 User PIN
Re-enter PIN to confirm

6



Press Clear to exit

To program card or fob:

1



Navigate to menu 7.n.4.3 User Card

Card Not Set

2



Press **Enter**

Badge RAS 1

3



Badge your card / fob

Card assigned

To assign a user group:

1



Navigate to menu 7.n.4.6 User Group

- Select Area 1 group for normal user
- Select Supervisor group for manager

Note: Your code or fob will not set or unset the system unless you have assigned that user with an Alarm group.



View log

To display event log:



1 Press **Menu**



2 Badge your card / fob - or - **** Enter your PIN



3 Navigate to menu 3 Display logs



Select:
1 All
2 Mandatory
3 Non mandatory
4 Installer
5 Access
6 Dialer



5 Press:
↑↓: Scroll
Enter: View details
Clear: Exit

05 June 15:04:54
ALARM DT FOYER

Function keys

Action	Key	✓
	A	☐
	B	☐
	C	☐
	F1 (F + 1)	☐
	F2 (F + 2)	☐
	F3 (F + 3)	☐
	F4 (F + 4)	☐

Troubleshooting

Symptom	Possible Cause	Corrective Action
Alarm System Area will not set	Fault displayed on Keypad	A critical system fault cannot be overridden and the service will have to attend
	Keypad displays Active Zone	Check all zones are clear (doors closed, and no other person in area)
	Alarms pending in display	Enter manager code and unset key to acknowledge all pending alarms
Known active circuit	Detection device faulty	If authorised the active circuit can be inhibited allowing rest of system to be Armed. Call service to investigate Active zone Fault.
Sounders Active	Day time tamper Alarm	Disarm the system and take note of message displayed, call service and provide details of fault message (i.e. Tamper zone 3 DT Hall)
Keypad beeper active	Keypad indicating Line fault	Check with the Monitoring station for possible reported Signalling Path fails.
	Fail to communicate	If Path fail has been reported then call service for further assistance
	Fire Door Active	A 24 hour Fire door has been opened and will required door to be closed and code entered to disarm alarm in normal way.
Keypad LED warning	240 V Mains Fail	A Mains fail to the Panel has occurred, if Mains has restored then acknowledge alarm in normal way, call service for further assistance if fail is prolonged.
System will not disarm	Fob or Code not Authorised	Use a known programmed Fob to unset, on a confirmed Alarm signalling system a code cannot normally be used to unset the system Contact service if you think your Fob may have become faulty.



Select areas

To select areas:

Status: list

0> All
1 * Office

– Ready to set
? Not ready to set
x Exit time
! Alarm
* Set
– Part set 1
= Part set 2
+ Selected



Press:

↑↓: Move cursor
0, Enter: Select all
Number, Enter: Select
0, Enter: Continue

Status: symbolic

1 2 3 4 5 6 7 8
■ [] ✓ x ? + +

✓ Ready to set
? Not ready to set
x Exit time
! Alarm
■ Set
[Part set 1
] Part set 2
+ Selected



Press:

0: Select all
Number: Select
Enter: Continue

Installer

Service

Site contract